

DORA-ADDENDUM

This Addendum applies to the extent cloud services, subscription services and/or additional software maintenance and support services provided to You by one of the companies of the Alludo group constitute "ICT" Services as defined under Regulation (EU) 2022/2554 of the European Parliament and of the Council of 14 December 2022 on digital operational resilience for the financial sector and amending Regulations (EC) No. 1060/2009, (EU) No. 648/2012, (EU) No. 600/2014, (EU) No. 909/2014 and (EU) 2016/1011, as amended or replaced from time to time ("DORA"). You acknowledge that Our services do not support a Critical or Essential Function and Alludo has not been designated as a Critical ICT Third-Party Service Provider as defined under DORA. The terms "You" or "Your" in this Addendum shall mean the customer entity being the party to the underlying licensing or services agreement ("Agreement"). The terms "Us" or "We" or "Our" shall mean one of the affiliated entities of the Alludo group as follows: Parallels International GmbH ("Parallels"), Vordergasse 59, 8200 Schaffhausen, Switzerland, if You are a customer of the software that is branded "Parallels", or Corel Corporation ("Corel"), 333 Preston Street, Suite 900, Ottawa Ontario, K1S5N4, Canada, if You are a customer of any other of our software brands.

1. Scope

This agreement supplements existing agreements and shall apply as long and as to the extent that

- 1.1. You are legally required to comply with DORA as a financial entity at the time of the conclusion of this Addendum and You can prove this, if applicable, by providing Your LEI and the name of the regulatory authority responsible for You.
- 1.2. You are using Our cloud services or subscription services or additional software maintenance and support services in that capacity and are demonstrably complying with the terms of the Agreement with Us.
- 1.3. You use the relevant services referred to above in connection with the provision of financial services for internal or external purposes and not only occasionally and not only for other purposes that do not fall within the core area of your activities as a DORA obligated entity.

2. Your Obligations

You acknowledge and agree that Your use of Our software is dependent upon access to Your internal IT systems as well as external telecommunications and internet services. You are solely responsible for acquiring and maintaining its internal IT systems as well as all telecommunications and internet services and other hardware and software required to access and use the on-premises software, including, without limitation, any and all costs, fees, expenses, and taxes of any kind related to the foregoing and ensuring digital and operational resilience of these third party services as required under DORA.

3. Cooperation with authorities

We undertake to cooperate with the regulatory authorities responsible for You, in particular with the supervisory and regulatory authorities, as well as with other persons designated by them, to the extent necessary and reasonable, after prior agreement on the scope and expense involved and a corresponding assurance that You will bear the costs.

4. Participation in Trainings provided by You

- 4.1. At Your request, the persons entrusted by Us with the provision of the relevant services under this Addendum shall participate in programs developed by You to raise awareness of ICT security and training on digital business resilience within the meaning of Article 13(6) of the DORA.
- 4.2. The training courses and details of their scope shall be announced at least 30 days in advance and shall only take place subject to availability of Our personnel and a declaration from You to bear the costs.
- 4.3. Participation in the training courses shall be subject to a fee of EUR 150 per person per hour, plus taxes and fees, payable at the end of the training course, irrespective of whether any tests to be taken as part of the training course have been successfully passed by Our personnel.

5. Final Provisions

- 5.1. The Parties recognize that legal requirements for digital and operational resilience in the financial sector and their interpretation by courts and regulators, as well as technological developments, may require adjustments to this Agreement over time.
- 5.2. Any changes to this DORA Addendum shall, unless otherwise stated, be effective 30 days after posting online. Your continued use of the services under this Addendum following any changes, constitutes Your acceptance of such changes. We may, but are not obligated to, notify You of changes by email, using the email address You provided to Us at the time You purchased the services under this Addendum. However, it is Your responsibility to regularly check Our website at www.corel.com, www.parallels.com, www.winzip.com and www.mindmanager.com (or successor link) ("Website") to review any changes to this DORA Addendum.
- 5.3. If any provision of this Addendum is or becomes invalid or unenforceable in whole or in part, the validity of the remaining provisions shall not be affected. The parties agree to replace any invalid provision with a valid provision that comes closest to the economic purpose of the original provision.